

HIGH SPEED INTERNET Account Hibernation Walkthrough

***DISCLAIMER*:** This walkthrough is strictly for **Recurring Billing** account, daily and weekly accounts don't apply.

- 1. Login to your account using your Jabba credentials.
- 2. Hover over the "Service" Button on the top Navigation.
- 3. Click "Hibernation" under the service dropdown section.
- 4. Fill the future dates you wish to be hibernated or select **"NOW" NOTE:** If you select a start date that has already past, your account will not hibernate.
- 5. Click "Update"
- To reactive your account: Please wait to be ON-SITE.
 Login on the Jabba Portal Splash page.
 THIS MUST BE DONE ONSITE ONLY VIA YOUR WEBROWSER.

SERVICE VIEW VIEW Hibernation • start Date: End Date:	
edit users 📫 📥	
CHANGE PLAN O Now	
+ HIBERNATION	
UPDATE DEVICES Updat	е



If you have any questions or trouble hibernating your account, please contact our customer support team at 602-235-0591, send an email to support@jabbacom.com or scan the QR code.

your world **connected**.

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